

## Upholstery Warranty Information

**Limited Lifetime Warranty** is defined by the life of the original fabric. Re-upholstering the piece voids all warranties. This warranty does not cover damage as a result of misuse, abuse, accident, commercial or institutional use, or freight damage. Universal Furniture is a hand-made product, therefore slight variations in size, scale and padding may occur. This warranty does not cover these types of variances.

### **FRAMES: Limited Lifetime Warranty**

Universal Furniture warrants to the original retail purchaser, protection against manufacturing defect in wood frame components. The warranty applies for the lifetime of the product if it remains upholstered in the original fabric.

### **SPRINGS: Limited Lifetime Warranty**

Universal Furniture warrants to the original retail purchaser, protection against manufacturing defect in spring components. The warranty applies for the lifetime of the product if it remains upholstered in the original fabric.

### **CUSHIONS: Uni-blend, Ultra Plush, Spring Down**

Universal Furniture warrants to the original retail purchaser, protection against manufacturing defect in cushion components. The length of warranty is dependent upon the type of cushion purchased by the consumer, if it remains upholstered in the original fabric.

#### **Uni-blend: 2 Year Warranty**

Universal Furniture warrants to the original retail purchaser, protection against manufacturing defect in cushion components. The warranty applies for 2 years from the time of delivery of the product to the retailer, if it remains upholstered in the original fabric.

#### **Ultra-Plush: 3 Year Warranty**

Universal Furniture warrants to the original retail purchaser, protection against manufacturing defect in cushion components. The warranty applies for 3 years from the time of delivery of the product to the retailer, if it remains upholstered in the original fabric.

#### **Spring Down: 5 Year Warranty**

Universal Furniture warrants to the original retail purchaser, protection against manufacturing defect in cushion components. The warranty applies for 5 years from the time of delivery of the product to the retailer, if it remains upholstered in the original fabric.

**NOTE:** Abnormal wear and abnormal loss of resiliency should not be confused with softening and flattening of the foam and fibers, which are considered normal wear, and are not defects.

### **MECHANISMS (sleeper and swivel gliders): 3 Year Warranty**

Universal Furniture warrants to the original retail purchaser, protection against manufacturing

defect in metal mechanism components. The warranty applies for 3 years from time of delivery of the product if it remains upholstered in the original fabric.

### **MATTRESS: 3 Year Warranty**

Universal Furniture warrants to the original retail purchaser, protection against manufacturing defect in the innerspring sleeper mattress. The warranty applies for 3 years from time of delivery of the product if it remains upholstered in the original fabric. This warranty excludes coverage for the loss of foam resiliency under normal, noncommercial conditions. The softening of foam is a normal condition and does **NOT** constitute the loss of resiliency.

### **UNIVERSAL UPHOLSTERY WARRANTY: 1 Year Warranty**

One (1) Year Limited Warranty - fabrics, leather, back filling materials, zippers & fastenings. Upholstery fabrics, including slipcovers, are under warranty for one (1) year against seam slippage, fraying and dye transfer, but only if any cleaning conforms to industry standard methods. This warranty does not cover shrinking, stretching, wearing, wrinkling, fading, pilling. ANY SELF-TREATMENT OR RETAILER APPLIED SOIL REPELLER VOIDS THIS WARRANTY. Cane, wicker, and bamboo woven components carry a one-year warranty. Warranty covers normal wear and tear, not punctures.

- Back pillow filling materials are under warranty for one (1) year against the loss of foam resiliency.
- Foam filling materials are under warranty for one (1) year against the loss of foam resiliency.
- Zippers and seams are under warranty for one (1) year against failure, including seam slippage.

Prolong the life of your fabric

Dust and dirt promote premature fabric wear. Vacuum the surface of your furniture regularly, including the deck under the cushions, with the upholstery attachment of your vacuum cleaner. Direct sunlight can cause some fabrics to fade. Care should be taken to limit the amount of direct sun on any piece of furniture.

**NOTE:** All after-market treatment will void any warranty applied by the fabric mills. After-market treatment sprays may cause latex deterioration, seam slippage, discoloration and can damage filler materials.

**Special Order Upholstery Cancellations:**

Cancellations will not be accepted after the order has been entered into production. Order Acknowledgements should be carefully reviewed to ensure compliance with your original order.